

# PUBLIC SECTOR LEADERSHIP LEVEL 2: CRITICAL SKILLS FOR EXPERIENCED LEADERS

MAXIMISE KEY LEADERSHIP CAPABILITIES  
TO DRIVE CROSS-AGENCY COLLABORATION



14 - 15  
DECEMBER  
CLIFTONS SYDNEY

## EXPLORE

- ▶ Understand the shift from micro to macro leadership
- ▶ Build self-awareness to increase your impact as a leader
- ▶ Develop skills to build team, division and agency collaboration
- ▶ Map your career pathways and set a plan of attack

## EXPERT FACILITATOR



**Maree Walk**  
Founder & Principal Consultant  
Storyroad

BOOK  
BEFORE  
5 AUGUST,  
SAVE  
**\$800**

**START YOUR LEADERSHIP JOURNEY!**

Call +61 2 8239 9711 Priority Code - I



**LIQUIDLEARNING**  
bebetter

## ABOUT THE EVENT

Ongoing transformations within Government has created a greater need for cross-agency collaboration. Senior leaders are now required to undertake work of a more complex nature, operating in a collaborative and strategic manner to drive best-practice and meet whole of government objectives for continuous improvement.

This hands on workshop will provide you with an opportunity to maximise core skills and explore the senior leadership capabilities required for exemplary leadership success. You will delve into the practical strategies relating to leading collaborative teams, improve coaching and amplify key skills for stakeholder engagement. You will walk away with a bespoke leadership assessment and plan to advance your career.

## TRAINING DELIVERY AND PRE-COURSE QUESTIONNAIRE

This workshop will be delivered using a three tiered approach. The structure of each session is as follows:

1. Technical overview and review of research into the topic area under discussion
2. Practical application of management principles in the review of case studies, worked examples and interactive exercises
3. Discussion of outcomes and implementation issues

Workshop participants will have the opportunity to include comments and questions about issues outlined in the program by way of a pre-course questionnaire. This feedback will enable the course facilitator to adjust content accordingly. The workshop has limited places to allow for customisation, greater interactivity and for individual concerns to be addressed.

## DAY ONE

### Deep dive into your personal leadership values

- ▶ Understand your strengths and values as a senior leader
- ▶ The shift from micro to macro leadership
- ▶ Unpack common senior leadership challenges

### Advanced Emotional Intelligence (EQ)

- ▶ Develop capabilities and attributes of an effective senior leader
- ▶ Adapt your leadership style to effectively manage different personalities
- ▶ Utilise heightened EQ to make effective strategic decisions

### Self-awareness and authentic leadership

- ▶ Engage constructively with diverse perspectives and competing interests
- ▶ Co-create high performance - Establish a culture of peak performance
- ▶ Build your team's resilience to stress and change

### Master the art of coaching for leadership success

- ▶ Embrace the benefits of your role of 'leader and coach'
- ▶ Co-create high performance and establish a culture of peak performance
- ▶ Adapt leadership strategies for coaching different levels

## WHO WILL ATTEND?

Existing leaders across all disciplines & departments throughout the NSW Government:

- ▶ Federal
- ▶ State
- ▶ Local

In roles & bands, including:

- ▶ Grades 11-12
- ▶ EL1 & EL2
- ▶ Managers
- ▶ General Managers
- ▶ Regional Coordinators
- ▶ Senior Advisors
- ▶ Principal Officers
- ▶ Assistant Director & Directors
- ▶ Chief Officers

## DAY TWO

### Communicate with clarity - become an ambassador for leading and delivering change

- ▶ Sharpen your narrative skills to deliver successful projects,
- ▶ Refine your communication skills for future culture change
- ▶ Set and lead strategic directions across your organisation
- ▶ Techniques to encourage positive and robust workplace conversations

### Manage team dynamics in complex environments

- ▶ Refine your feedback skills in giving and receiving feedback
- ▶ Why conflict is an essential part of high performance and how to manage it in diverse teams
- ▶ Engage and manage sensitive issues under pressure

### Influencing up and out - stakeholder management

- ▶ Authoritatively represent and influence on behalf of your organisation
- ▶ Collaborate and develop joint solutions with internal and external stakeholders
- ▶ Recognise links between interconnected issues, identify problems and work ways to resolve them

### Take the next step, identify your leadership development

- ▶ Create an action plan for your career
- ▶ Prepare yourself for a new role
- ▶ Manage transition and identify future leadership priorities

**BOOK  
NOW**

Visit  
[www.liquidlearning.com](http://www.liquidlearning.com)

Call  
+61 2 8239 9711

## YOUR FACILITATOR

Maree is the founder and principal consultant at MW Consultancy. She is an experienced, in-demand leadership specialist focussed on coaching and mentoring across the public, private and not-for-profit sectors.

Maree was the Deputy Secretary, Programs and Service Design in the NSW Department of Family and Community Services (FACS), where she specialised in service design and delivery for FACS. Prior to becoming Deputy Secretary, Maree worked as the Chief Executive of Community Services. She also worked in the non-government sector and was the Chair of the Association of Children's Welfare Agencies (ACWA) – the peak body for child and family services in NSW.



**Maree Walk**  
Founder & Principal Consultant  
**Storyroad**

## WHAT OUR DELEGATES ARE SAYING



*“Fantastic initiation to leadership/management with some real practical tools to take back and implement in the workplace. Extremely motivating and thought-provoking. Has Given me an insight into how leadership/management skills influence the workplace ”*



**BOOK  
BEFORE  
5 AUGUST,  
SAVE  
\$800**

# Public Sector Leadership Level 2: Critical Skills for Experienced Leaders

14 - 15 December 2021

Cliftons Sydney

# Booking Form

Event Reference: GOVH1221A - S

Priority Code: I



## Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone



## Delegate Information

# Title Full Name or TBA Position Email

#	Title	Full Name or TBA	Position	Email
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				



## Your Investment

Options (per person)	Rapid Action Rate Register and pay by 5 August	Value Plus Rate Register and pay by 3 September	Super Saver Rate Register and pay by 8 October	Early Bird Rate Register and pay by 5 November	Standard Rate
Qty Workshop	\$2195 + GST = (\$2414.50)	\$2395 + GST = (\$2634.50)	\$2595 + GST = (\$2854.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)
Discounted off standard rates :	<b>Save up to \$800</b>	<b>Save up to \$600</b>	<b>Save up to \$400</b>	<b>Save up to \$200</b>	All Prices listed in Australian Dollars

Group Discounts Available:

10% off Standard Rate  
Team of 3 - 4

15% off Standard Rate  
Team of 5 - 7

20% off Standard Rate  
Team of 8 - 9

25% off Standard Rate  
Team of 10+

TOTAL incl GST

**Conditions:** Group Discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

**Note:** Course materials included. Registration Options are per person only.



## Payment Details

Payment is required prior to attending this event

- Credit Card
- Cheque (payable to Liquid Learning Group Pty Ltd)
- Electronic Funds Transfer
- Please invoice me:  
Purchase Order No. #

Credit Card Details - Please charge my credit card for this registration:

Card Type  Visa  MasterCard  American Express

Note: 2% surcharge applies to American Express payments

Card Number                      Expiry  /

CVV    Full Name as on card

Cardholder's Contact Number

Signature

X

Electronic Funds Transfer (EFT)

Please transfer funds directly to:  
Westpac Account Name: Liquid Learning Group Pty Ltd  
BSB: 032 002  
Account No: 407 273  
SWIFT Code: WPAU285

Amount

Please quote ref GOVH1221A - S and registrant name



## Authority

Authorising Manager's Details: This registration is invalid without a signature

Name Position Phone  
Email Signature Date

Email this form to: [registration@liquidlearning.com.au](mailto:registration@liquidlearning.com.au) or Call us on: +61 2 8239 9711

**Registration Policy** If you are unable to attend this event, you may send a substitute delegate in your place at no additional cost. Please advise us of any substitutions as soon as possible. Alternatively, you may transfer your registration to another event run by Liquid Learning Group Pty Ltd. A 10% service fee may apply. By confirming your registration you commit to pay the registration investment in full. Should you wish to cancel your registration, please notify us in writing as soon as possible and a credit note will be issued valid for use towards any future event held by Liquid Learning Group Pty Ltd in the twelve months following the date of issuance. Cancellation notifications received less than 14 days from the event running will receive a credit note to the value of the registration fee less a service fee of \$400 plus GST. Liquid Learning Group Pty Ltd does not provide refunds for cancellation. If your invoice is yet to be paid and you wish to cancel, payment must be processed and a credit note will be issued following receipt. The prices above are based on one person per registration. It is not possible for multiple people to attend within any day of the event on a single registration. Split tickets, i.e. a different person attending each day of the event, can be arranged. A fee will apply. Please call us for details.

Liquid Learning Group Pty Ltd takes all care to produce high quality events that deliver as promised. All advertised details are correct at time of publishing. However, when circumstances beyond our control prevail, we reserve the right to change program content, facilitators or venues. We also reserve the right to cancel, reschedule or alter event delivery from physical to virtual if circumstances arise whereby performance of the event is no longer feasible or legal. Liquid Learning Group Pty Ltd will not be responsible for any loss or damage arising from any changes to, cancellation, or rescheduling of an event. If an event is cancelled or rescheduled, Liquid Learning Group Pty Ltd will make every effort to contact every registered delegate. If an event is cancelled or you are unable to attend the rescheduled event you will be issued with a credit note valid for use towards any future Liquid Learning Group Pty Ltd event held in the twelve months following date of issuance.

**Disclaimer** Liquid Learning Group Pty Ltd has taken due care in selecting qualified professionals as its authors and course facilitators. The information provided by course facilitators is not produced by Liquid Learning Group Pty Ltd and should not be regarded as advice. Liquid Learning Group Pty Ltd

accepts no responsibility for reliance on such information and recommends that its clients seek further professional advice.

**Privacy Statement** Liquid Learning Group Pty Ltd is committed to your privacy. All information collected on this registration will be held in the strictest of confidence and in accordance with the Privacy Act 1988. Liquid Learning Group Pty Ltd will add your information to a secure database. This will be used primarily to contact you for ongoing research, product development and notice of future events and services offered by Liquid Learning Group Pty Ltd. Occasionally you may receive information from organisations associated with Liquid Learning Group Pty Ltd. If you do not wish to receive such information please advise a Liquid Learning representative.

To update or have your details deleted please advise our Database team at Liquid Learning Group Pty Ltd, Level 9, 80 Clarence Street, Sydney NSW 2000, PH: +61 2 8239 9700, email: [database@liquidlearning.com.au](mailto:database@liquidlearning.com.au) © 2021 Liquid Learning Group Pty Ltd ACN 108 415 354