

# 16<sup>TH</sup> PUBLIC SECTOR WOMEN IN LEADERSHIP SUMMIT



RENEW. REFRESH. RE-ENERGISE

1 - 5 AUGUST 2022  
CANBERRA

## LEARN FROM



**MAJ GEN Susan Coyle,**  
AM, CSC, DSM  
Head of Information  
Warfare



**The Honourable Dame  
Annette King**  
High Commissioner of  
New Zealand to Australia



**Liz Cosson**  
Secretary



**Amanda Cattermole**  
Chief Executive Officer



**Georgeina Whelan**  
Commissioner



**Michelle Dowdell**  
First Assistant Secretary



**Dr Rowan Fox**  
Assistant Commissioner



**Kimberley Rowlands**  
Assistant Secretary,  
Capability Costing Branch



**Nicole Mayo**  
Chief Operating Officer



**Lynn Kelly**  
First Assistant Secretary,  
Retirement, Advice and  
Investment Division



**Margaret Kidd**  
First Assistant Secretary



**Fiona Sneath**  
Deputy Inspector-General



**Michelle Crosbie**  
General Manager,  
Emissions Reduction  
Fund (ERF) Branch



**Danni Woods**  
New Ways of Working,  
Leadership and People  
Advisor



**Fay Flevaras**  
First Assistant Secretary,  
Digital Transformation &  
Delivery, Aged Care Reform



**Cass Coleman**  
Director, Background  
Checking Services,  
Cyber and Infrastructure  
Security Centre



**Janyce Winter**  
Senior Director,  
Community Services  
Industry Development



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bebetter

# RENEW. REFRESH. RE-ENERGISE

The Australian Public Service is facing new and unexpected pressures, and it is its leaders who set the tone and bring everyone on that journey with them. As a leader you now need to know how to manage hybrid teams and build a positive and resilient culture in a digital and disrupted workforce. You need to know how to adapt to rapid change and master effective communication across multiple platforms. You need to find the right balance in an increasingly blurred working environment, and keep yourself and your people safe, healthy and productive. No easy task.

That's why Liquid Learning is delighted to present its 16th Public Sector Women in Leadership Summit! We have invited some of the most senior and accomplished leaders from across the APS to share their incredible stories and insights into what it takes to be a leader in 2022. Across two full days of exclusive case studies, expert skills sessions, interactive panel discussions and immersive group learning, you will explore what it really takes to step up and make a difference. Walk away with the skills and strategies you need to become an inspirational leader - and unleash your potential!

- ▶ **Inspirational** stories from senior women leaders across the APS
- ▶ **Strategies** for effectively managing change and uncertainty
- ▶ **Develop** strong foundations to support your well-being
- ▶ **Taking** the step forward to progress your leadership career

## Group Discounts Available!



**25% off  
Standard Rate**  
Team of 10+



**20% off  
Standard Rate**  
Team of 8 - 9



**15% off  
Standard Rate**  
Team of 5 - 7



**10% off  
Standard Rate**  
Team of 3 - 4

# PRE-SUMMIT WORKSHOP

## 1 AUGUST

### Creating a foundation

- ▶ Learn to trust your intuition and step outside your comfort zone
- ▶ Establish SMART Goals
- ▶ Develop self-confidence as a leader and change facilitator

### Leading through rapid change (uncertainty)

- ▶ Exploring the VUCA environment (Volatile, Uncertain, Complex, Ambiguous)
- ▶ VUCA challenges in today's APS
- ▶ Tackling challenges of new working environments, (your new normal, business as usual), dispersed teams, technology

### Change management

- ▶ Effectively responding to external and internal changes
- ▶ Foster healthy team relationships across a range of hybrid working dynamics (new culture, new way of working)
- ▶ Adapt your leading and working style to suit you and your teams needs during change/ progression

### Take charge of your mind - thrive, succeed, progress

- ▶ How to bounce back from setbacks
- ▶ Understand change resistance and explore ways to manage it (fatigue)
- ▶ Develop a personalised and practical leadership plan

## EXPERT FACILITATOR

**Elizabeth Stephens** Coach and Trainer **Ripple Impact**

## Who Will Attend

Current Leaders



Aspiring Leaders



Future Leaders



# SUMMIT AGENDA

## SUMMIT DAY ONE

2 AUGUST

### EVENT KICK OFF AND NETWORKING ICEBREAKER

BREAK-OUT SESSION 9:00 - 9:30

### CHALLENGE THE BIAS, THIS IS YOUR FIGHT

KEYNOTE 9:30 - 10:20

**Her Excellency the Hon. Dame Annette King**  
High Commissioner of New Zealand to Australia  
New Zealand Parliament



### DON'T UNDERESTIMATE YOUR SKILLS. BE HUMBLE, BUT BACK YOURSELF!

CASE STUDY 10:20 - 11:10

**Dr Rowan Fox**  
Assistant Commissioner  
Australian Taxation Office



### MORNING BREAK

11:10 - 11:25

### THE POWER OF VISION AND VALUES WHEN LEADING THROUGH CHANGE

CASE STUDY 11:25 - 12:15

**Jessica Summerrell**  
Executive Branch Manager,  
Social & Community Inclusion  
Community Services Directorate, ACT



### SUPPORTING YOUR WELL-BEING WITH SIMPLE TOOLS AND CHANGES

EXPERT COMMENTARY 12:15 - 1:00

**Garry Mills** Presenter & Coach **Garry Mills Peak Performance**

### LUNCH BREAK

1:00 - 2:00

### YOUR WORK, YOUR LIFE, YOUR BALANCE - HYBRID WORKING EDITION

PANEL 2:00 - 2:50

**Margaret Kidd** First Assistant Secretary  
Department of Education,  
Skills and Employment



**Michelle Crosbie** General Manager,  
Emissions Reduction Fund (ERF) Branch  
Clean Energy Regulator



**Cass Coleman**  
Assistant Director, Portfolio Support  
Department of Home Affairs



**Fay Flevaras** First Assistant Secretary,  
Digital Transformation &  
Delivery, Aged Care Reform  
Department of Health



**Danni Woods** New Ways of Working,  
Leadership and People Advisor  
Department of Health



### STEP BACK TO STEP UP - MAKING THE MOVE FROM TECHNICAL SPECIALIST TO LEADER

CASE STUDY 2:50 - 3:40

**Kimberley Rowlands**  
Assistant Secretary, Capability Costing Branch  
Department of Defence



### AFTERNOON BREAK

3:40 - 4:00

### LEADING FOR THE PEOPLE

CASE STUDY 4:00 - 4:45

**Amanda Cattermole**  
Chief Executive Officer  
Australian Digital Health Agency



### THE WEALTH OF NETWORKING

EXPERT COMMENTARY 4:45 - 5:30

## SUMMIT DAY TWO

3 AUGUST

### ACTION PLANNING FOR DAY TWO...

BREAK-OUT SESSION 9:00 - 9:10

### YOUR PURPOSE, YOUR LEADERSHIP, YOUR SUCCESS

KEYNOTE 9:10 - 10:00

**Liz Cosson**  
Secretary  
Department of Veterans' Affairs



### MANAGING CHANGE TO ACHIEVE SUCCESS

CASE STUDY 10:00 - 10:50

**MAJ GEN Susan Coyle, AM, CSC, DSM**  
Head of Information Warfare  
Department of Defence



### MORNING BREAK

10:50 - 11:10

### THE WINDING ROAD TO RESILIENCE

CASE STUDY 11:10 - 12:00

**Georgeina Whelan**  
Commissioner  
ACT Emergency Services Agency



### EMOTIONAL INTELLIGENCE AND BOUNCING FORWARD

EXPERT COMMENTARY 12:00 - 12:50

**Liz Tilley**  
Leadership Coach  
Liz Tilley Coaching

### LUNCH BREAK

12:50 - 1:50

### NAVIGATING A CAREER IN THE PUBLIC SERVICE - STEPPING OUTSIDE YOUR COMFORT ZONE

PANEL 1:50 - 2:40

**Michelle Dowdell**  
First Assistant Secretary  
Department of the  
Prime Minister and Cabinet



**Lynn Kelly**  
First Assistant Secretary, Retirement,  
Advice and Investment Division  
The Treasury



**Nicole Mayo**  
Chief Operating Officer  
Australian Criminal Intelligence Commission



**Jancye Winter**  
Senior Director, Community Services  
Industry Development  
Community Services Directorate, ACT



### REFLECTIONS ON A LEADERSHIP JOURNEY IN THE PUBLIC SERVICE

CASE STUDY 2:40 - 3:30

**Fiona Sneath**  
Deputy Inspector-General  
Royal Australian Navy

### AFTERNOON BREAK

3:30 - 3:50

### CLOSING ROUNDTABLE

3:50 - 4:30

# POST-SUMMIT WORKSHOP

## WORKSHOP DAY ONE

4 AUGUST

### High-level communication, influence and negotiation skills

- ▶ Managing emotions for positive and assertive communication and relationships
- ▶ Developing techniques of persuasion, negotiation and influencing with coaching skills and “conversational intelligence”
- ▶ Preparing for and having difficult conversations with confidence

### Transformational leadership strategies to accelerate team performance

- ▶ Leveraging team dynamics to enhance performance
- ▶ Challenging, supporting and empowering others
- ▶ Managing uncooperative staff members

### Driving change and innovation as a female leader

- ▶ Recognising and overcoming hurdles to change
- ▶ Trusting your intuition and stepping outside your comfort zone
- ▶ Embedding a positive change culture in an organisation

### Action planning for leadership

- ▶ Developing a personalised approach: short and long-term
- ▶ Understanding challenges
- ▶ Sharing approaches for moving your career forward

### EXPERT FACILITATOR

Sally Dooley

Leadership Coach, Facilitator & Speaker  
Sally Dooley Leadership

## WORKSHOP DAY TWO

5 AUGUST

### Fundamental authentic leadership capabilities

- ▶ Capabilities, attributes and skills of an influential and authentic leader
- ▶ Developing personal worth, power and responsibility
- ▶ Embracing your diverse and inclusive leadership style

### Maintaining resilience and authenticity through difficult times

- ▶ Techniques to maintain resilience
- ▶ Being an authentic leader
- ▶ Practicing and maintaining integrity as a leader

### Leading with Emotional Intelligence (EQ)

- ▶ Evaluating your EQ level and identifying opportunities for further growth and development
- ▶ Understanding your EQ and its impact on the way you are perceived as a leader
- ▶ Leveraging your EQ in the workplace
- ▶ Embracing qualities of empathy and understanding to become a better leader

### Understanding your own leadership style

- ▶ Build self-awareness of leadership traits and how they align with organisational goals
- ▶ Recognising demands of leadership and the expectations of the organisation
- ▶ Understanding the expectations of team members and direct reports
- ▶ Developing your personal leadership plan

## WHAT OUR DELEGATES ARE SAYING



“ Well run, managed, great guest speakers with great insights, experience and amazing stories. Loved it all!!! ”



Senior Legal Officer



“ Best conference I've ever attended! Each and every panel member was honest, engaged, raw and real. So refreshing and engaging. ”



Digital Communication Manager



“ The content and topics discussed were exceptional and has provided me with great motivation to really look at my “why” and take the next step in my career. ”



Director Strategy and Corporate Services

**Registration Information**

Organisation Name				
Address		Suburb	State	Postcode
Booking Contact Information				
Title	Full Name	Position	Email	Phone

**Delegate Information**

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
1					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
2					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
3					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
4					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
5					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
6					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
7					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
8					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
9					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5
10					<input type="checkbox"/> 1 <input type="checkbox"/> 2 & 3 <input type="checkbox"/> 4 & 5

**Your Investment**

Options (per person)		Rapid Action Rate	Value Plus Rate	Super Saver Rate	Early Bird Rate	Standard Rate
Qty		Register and pay by 14 April	Register and pay by 13 May	Register and pay by 3 June	Register and pay by 24 June	
___	5 Days	\$3895 + GST = (\$4284.50)	\$4295 + GST = (\$4724.50)	\$4595 + GST = (\$5054.50)	\$4795 + GST = (\$5274.50)	\$5095 + GST = (\$5604.50)
___	4 Days	\$3295 + GST = (\$3624.50)	\$3695 + GST = (\$4064.50)	\$3995 + GST = (\$4394.50)	\$4195 + GST = (\$4614.50)	\$4495 + GST = (\$4944.50)
___	3 Days	\$2595 + GST = (\$2854.50)	\$2995 + GST = (\$3294.50)	\$3295 + GST = (\$3624.50)	\$3495 + GST = (\$3844.50)	\$3795 + GST = (\$4174.50)
___	2 Days	\$2095 + GST = (\$2304.50)	\$2495 + GST = (\$2744.50)	\$2795 + GST = (\$3074.50)	\$2995 + GST = (\$3294.50)	\$3295 + GST = (\$3624.50)
___	1 Day Workshop	\$1195 + GST = (\$1314.50)	\$1395 + GST = (\$1534.50)	\$1545 + GST = (\$1699.50)	\$1645 + GST = (\$1809.50)	\$1795 + GST = (\$1974.50)
Discounted off standard rates :		<b>Save up to \$1200</b>	<b>Save up to \$800</b>	<b>Save up to \$500</b>	<b>Save up to \$300</b>	All prices listed in Australian Dollars

<b>Group Discounts Available:</b>	<b>15% off Standard Rate</b> Team of 3 - 4	<b>20% off Standard Rate</b> Team of 5 - 9	<b>25% off Standard Rate</b> Team of 10 - 14	<b>30% off Standard Rate</b> Team of 15 +	<b>Partner Discount</b>	Members of supporting organisations receive a special 10% discount off standard rates!	<b>TOTAL incl GST</b>	
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**Conditions:** Group discounts apply for bookings made simultaneously. Only one discount applies. Group discounts apply to standard rates only. Group discounts are not applicable to Value Plus, Super Saver and Early Bird rates. Discounts cannot be applied retrospectively and must be claimed at the time of booking. Liquid Learning Group reserves the right to have sole discretion on an organisation's eligibility for discounts.

**Note:** Course materials included. Travel and accommodation are NOT included. Registration options are per person only.

**Payment Details**

Payment is required prior to attending this event

<input type="checkbox"/> Credit Card	<b>Credit Card Details - Please charge my credit card for this registration:</b>	<b>Electronic Funds Transfer (EFT)</b>
<input type="checkbox"/> Cheque (payable to Liquid Learning Group Pty Ltd)	Card Type <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express	Please transfer funds directly to: Westpac Account Name: Liquid Learning Group Pty Ltd BSB: 032 002 Account No: 407 273 SWIFT Code: WPACAU2S
<input type="checkbox"/> Electronic Funds Transfer	<b>Note: 2% surcharge applies to American Express payments</b>	<b>Amount</b> <input type="text"/>
<input type="checkbox"/> Please invoice me: Purchase Order No. # <input type="text"/>	Card Number <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Expiry <input type="text"/> / <input type="text"/>	Please quote ref PSWL0822A - C and registrant name
	CVV <input type="text"/> <input type="text"/> <input type="text"/> Full Name as on card	
	Cardholder's Contact Number <input type="text"/>	
	Signature <input type="text"/>	

**Authority**

Authorising Manager's Details: This registration is invalid without a signature

Name	Position	Phone
Email	Signature	Date

**Email this form to: registration@liquidlearning.com.au or Call us on: +61 2 8239 9711**

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