

QLD PUBLIC SECTOR AO 7-8 HIGH PERFORMANCE & LEADERSHIP WORKSHOP

Develop & refine core skills & key leadership capability to achieve success & excel in AO 7-8 level roles & beyond

27 - 28
SEPTEMBER
CLIFTONS BRISBANE

KEY OUTCOMES

- ▶ Enhance your Emotional Intelligence (EQ) to advance as an AO 7-8 leader
- ▶ Influentially engage stakeholders on complex & sensitive issues
- ▶ Leverage adaptable leadership to prosper in times of change
- ▶ Career planning & pathways in QLD Public Sector roles

EXPERT FACILITATOR



Michael Collins
High Potential Officer
High Potential

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\$800

START YOUR LEADERSHIP JOURNEY!

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ABOUT THE EVENT

New strategic directions and ongoing transformation has created a greater need for effective leadership within the Queensland Public Service. Public sector leaders are now required to undertake work of a more complex nature, operating in an autonomous and strategic manner. As such, emerging leaders eager to take their career to the next level must be equipped with the appropriate tools and strategies to achieve success. This is particularly true at the AO 7-8 banded level, which increasingly requires greater strategic awareness and effective engagement with senior leadership.

Aimed at AO 7-8 level officers and management, this workshop will provide an opportunity to advance core skills and explore the emerging leadership capabilities required for effective AO 7-8 level management. It will explore the core attributes required for successful leadership within the Queensland Public Service and will delve into the practical strategies relating to leading productive teams, improving decision making, applying strategic management thinking and developing key skills for stakeholder engagement. These areas are of increasing importance for AO 7-8 level leaders to perform at a higher level and to reach their full potential.

This interactive workshop will provide participants with a unique professional development opportunity to enhance and refine a solid leadership toolkit. It is ideal for career-driven individuals who aim to unlock their potential and advance their career within the Queensland Public Service.

WHAT OUR DELEGATES ARE SAYING



“ *Fantastic initiation to leadership/management with some real practical tools to take back and implement in the workplace. Extremely motivating and thought-provoking. Has given me an insight into how leadership/management skills influence the workplace* ”



DAY ONE

Self-awareness and authentic leadership

- ▶ Understand your strengths and values as an AO 7-8 leader
- ▶ Key tasks of adaptive leadership
- ▶ Define your personal leadership brand
- ▶ Align your leadership strengths with the expectations of your organisation

Advanced Emotional Intelligence (EQ)

- ▶ Utilise EQ to motivate and influence your team and stakeholders
- ▶ Harness EQ to focus attention
- ▶ Utilise heightened EQ to make effective strategic decisions
- ▶ Adapt your leadership style to effectively manage different personalities

Build resilience under pressure

- ▶ Acting vs reacting upon unexpected developments
- ▶ Anticipate and manage risk effectively
- ▶ Make crucial judgements under pressure
- ▶ Utilise feedback to improve service delivery and organisational capability

Successful change and strategic direction

- ▶ The shift from micro to macro leadership
- ▶ Adopt a planned and comprehensive approach to implement organisational change
- ▶ Develop and influence key strategic directions
- ▶ Collaborate and develop joint solutions with external stakeholders

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DAY TWO

Key stakeholder relationship management and communication

- ▶ Engage and manage stakeholder expectations during change
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Collaborate and develop joint solutions with external stakeholders
- ▶ Recognise links between interconnected issues, identify problems and work ways to resolve them

Build team capability and accountability

- ▶ Cultivate your team to take ownership of their success
- ▶ Build reliability and accountability in your team
- ▶ Successfully align your teams with broader agency strategy and goals
- ▶ Develop your team's resilience to stress and change

Manage team dynamics in complex environments

- ▶ Co-create high performance - Establish a culture of peak performance
- ▶ Override emotional responses to stressful situations
- ▶ Authoritatively represent and influence on behalf of your agency
- ▶ Ambiguity tolerance and skills for managing uncertainty

Core approaches for AO 7-8 leaders to advance as an executive leader

- ▶ Create an action plan for your career
- ▶ Understand the leadership pipeline
- ▶ Prepare yourself for executive responsibilities
- ▶ Manage transition and identify future leadership priorities

YOUR FACILITATOR

Michael Collins is one of the region's leading talent, leadership and change experts with 25 years of experience in roles spanning Australia, New Zealand and Asia. He is a trusted adviser, thought leader and seasoned practitioner in the field of leadership assessment and development, in particular, he specialises in identifying and discovering high potential leaders, differentiating leadership talent, neuropsychology and organisational change.

Michael has held a number of executive-level appointments in the Australian Defence Force, with his final appointment as a Company Commander (Major) with the elite Australian Parachute Battalion. He later moved into the FMCG (fast-moving consumer goods) sector, working with Coca-Cola Amatil as Learning and Development Manager, Oceania. Following this, he held a range of organisational and capability development roles including capability development manager for the leading Australian financial services company AMP, before moving into management consulting specialising in the field of talent management and leadership.

Michael combines deep practical experience with academic qualifications including a Bachelor of Arts (with Distinction) from the University of Southern Queensland, a Masters of Business Administration from the University of Technology Sydney and a PhD of Philosophy in neurocognitive leadership at the Australian School of Business, University of New South Wales.



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Registration Information

Organisation Name

Address Suburb State Postcode

Booking Contact Information

Title Full Name Position Email Phone

Delegate Information

Table with columns: #, Title, Full Name or TBA, Position, Email. Rows 1-10.

Your Investment

Table with columns: Options (per person), Rapid Action Rate, Value Plus Rate, Super Saver Rate, Early Bird Rate, Standard Rate. Includes discounted rates section.

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