

QLD PUBLIC SECTOR WOMEN IN LEADERSHIP SUMMIT

14 - 18 February
Brisbane / Virtual



LEARN FROM



Hon Shannon Fentiman MP
Attorney-General & Minister for Women



Amanda Dines
Director-General, Health Reserve



Graeme Bolton
Deputy Director-General, Fisheries and Forestry



Maryanne Kelly
A/Deputy Under Treasurer, Social Intergovernmental and Corporate



Dr Karen Hussey
Deputy Director-General, Environmental Policy and Programs



Brenda Parker
Deputy Director-General, Business and Corporate Partnership



Chelsea Warr
Chief Executive Officer, Queensland Academy of Sport



Nicola Dymond
Chief Operating Officer



Dr Karen Hooper
Productivity Commissioner



Allannah Traill
Assistant Commissioner, Service Delivery Support and Improvement



Jackie Hanson
Acting Chief Executive



Charysse Pond APM
Assistant Commissioner, People Capability Command



Andrew Bennett
Chief Procurement Officer



Shelley Nowlan
A/Assistant Deputy Director-General, Clinical Excellence Queensland



Danielle McAllister
Executive Director, Economic Policy



Sarah Dixon
Executive General Manager, SEQ Assets



Sean Madigan
General Manager, Infrastructure and Environment



Kim Bryan
People and Culture Manager



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COURAGEOUS CONVERSATIONS

The Queensland public service is adapting to the ever-changing world around us, and it is its leaders who set the tone and bring everyone on that journey with them. It is more important than ever to open the door and welcome courageous conversations, be our authentic selves, and support each other across agencies as we progress on our leadership journeys.

As a leader you need to know how to make tough decisions, adapt to rapid change and master effective communication across multiple platforms. You need to find the right balance in an increasingly blurred working environment, and keep yourself and your people safe, healthy and productive.

Liquid Learning is delighted to present its 6th Queensland Public Sector Women's Leadership Summit, an inclusive and enriching experience for all professionals in the sector. We've invited some of the most senior and accomplished leaders from across the QPS to share their incredible stories and insights into what it takes to be a leader. Across two full days of exclusive case study presentations, expert skills sessions, interactive panel discussions and immersive group learning, you will discover strategies to be your best brave self, speak up, and take your career (and team) to the next level!

- ▶ **Develop** the skills and strength to create your own success
- ▶ **Embrace** change and tackle challenges through volatility
- ▶ **Lead** your teams with passion and courage
- ▶ **Learn** real-life stories and advice from the top leaders in the QPS

WHAT OUR DELEGATES ARE SAYING

“ I have found such great value in attending these two days out of the office. Such wonderful speakers I could relate to and found inspiring. ”

“ Liquid Learning is more than just another conference - they create an experience of growth and inspiration through real human connection. With a breadth of delegates, interesting session styles, quality content and exceptional venues, these events are a professional and personal investment with true reward. ”

PRE-SUMMIT WORKSHOP

14 FEBRUARY

EFFECTIVE COMMUNICATION AND A COACHING APPROACH FOR SUCCESSFULLY MANAGING UP

Using leadership coaching to unlock your communication effectiveness

- ▶ Develop your leadership coaching skills
- ▶ Identify your communication strengths and growth opportunities
- ▶ Develop your self-awareness and mindset for positive communication

Skills to navigate conflict and build resilience

- ▶ How to build your resilience and confidence to communicate expectations clearly
- ▶ Assertive communication and setting boundaries
- ▶ Conflict resolution skills for yourself and others

Inter-team and inter-agency communication in a public sector setting

- ▶ Discover how to communicate with different personalities and styles
- ▶ Explore the roadblocks to effective communication
- ▶ Represent and influence on behalf of your agency with authority

Managing up - Improve your influencing skills

- ▶ Understand the interests and influence of Senior Executives
- ▶ Learn the foundations of the 'change curve' and when to adjust your communication approach
- ▶ Coaching to support you in building a comprehensive communication action plan to take back to your workplace

EXPERT FACILITATOR

Dr Fran Finn
Executive & Leadership Coach
and Leadership Development Consultant
Millennium Outsourcing

WHO WILL ATTEND?

Current Leaders



Aspiring Leaders



Future Leaders



EVENT KICK-OFF AND NETWORKING ICEBREAKER 9:00 - 9:40

Join Liquid Learning for this kick-off session as we prepare for two days of incredible speakers, senior leaders, expert deep-dives and unmissable panel discussions!

After opening remarks the whole room breaks up into INTERACTIVE GROUPS for you to meet one another, network, and outline your desired learning outcomes as we start unpacking the key themes of the conference!

THE BUCK STOPS HERE - DECISION-MAKING AND DELEGATION KEYNOTE 9:45 - 10:30

Making the right decisions can be challenging for anyone, especially for leaders in the spotlight who have a reputation to uphold. But how do you know what the "right" decision is? Often you can't please everyone, and sometimes you won't please anyone! We've invited Attorney-General and Minister, Shannon Fentiman, to reflect on her own career and leadership journey, and how she has navigated difficult decisions along the way. This keynote session will provide you with tools to be more decisive, take accountability, and harness the skill of delegation.

Hon Shannon Fentiman MP

Attorney-General and Minister for Justice, Minister for Women and Minister for the Prevention of Domestic and Family Violence



"THE TOP FIVE THINGS I WOULD TELL MY YOUNGER SELF" CASE STUDY 10:30 - 11:15

Maryanne Kelly has spent over 20 years as a leader in the public service both in the United Kingdom and Australia, delivering strategic policies and programs in dynamic, multifaceted and fiscally challenging environments. Maryanne will share her personal story and impart her thoughts on the key ingredients to a successful career.

Maryanne Kelly

A/Deputy Under Treasurer, Social Intergovernmental and Corporate Queensland Treasury



MORNING TEA BREAK 11:15 - 11:30

STARTING WITH PEOPLE AND PURPOSE - AN INTERNATIONAL JOURNEY IN THE PUBLIC HEALTH SECTOR CASE STUDY 11:30 - 12:15

When Nicola Dymond was tasked to lead the development of Qatar's first national strategy to support their continuing care system, she was well and truly thrown in the deep end. She was working in a new country, without a clear job description, and leading a brand new team from all across the globe. She had to carve her own path. In this session Nicola shares insights from this incredible journey, and over 30 years in the public health sector in the UK and Canada, and how she built and maintained authentic relationships by focusing on people and purpose from the start.

Nicola Dymond

Chief Operating Officer Metro South Health



THE POWER OF THE MIND IN OPERATIONAL SERVICES AND LEADERSHIP CASE STUDY 12:15 - 1:00

As a leader, you must be proactive in taking care of your own mental health and wellbeing before you can support and guide a team. In this session, Amanda Dines will provide insight into her fascinating journey; serving in the Royal Australian Air Force (RAAF) as a Medical Officer for 24 years and being deployed on operational service to Iraq and East Timor, leading large academic healthcare organisations, and now being Director-General of the Health Reserve for the RAAF. Learn how Amanda has battled adversities in her professional and personal life, and

how you can actively manage your mindset in difficult times.

Amanda Dines

Director-General, Health Reserve Royal Australian Air Force



LUNCH BREAK 1:00 - 2:00

THERE'S NO I IN TEAMS - COMMUNICATING THE HUMAN TOUCH IN A DIGITAL WORKFORCE PANEL 2:00 - 2:50

Communication and transparency is the lifeblood of a thriving team, but the onset of rolling lockdowns, remote work, and our increasingly digital workforce has made this all the more challenging. How do you strike the right balance when it comes to tone and technology, and master the tools you need to achieve organisational objectives without losing sight of your people? We've invited this panel of senior industry leaders to share insights into developing remote teams, explore tips to communicate digitally within your agency, and learn how the Queensland public sector can stay connected and support each other across agencies to maximise performance.

Brenda Parker Deputy Director-General, Business and Corporate Partnership Department of Resources



Jackie Hanson Acting Chief Executive Metro North Health



Andrew Bennett Chief Procurement Officer Department of Education



Sean Madigan General Manager, Infrastructure and Environment Ipswich City Council



Danielle McAllister Executive Director, Economic Policy Department of the Premier and Cabinet



IS STARTING THE DAY AT 5AM REALLY A PRE-REQUISITE FOR SUCCESSFUL LEADERSHIP?! CASE STUDY 2:50 - 3:40

If you've read the books or the countless articles on the subject, you'd be familiar with the standard leadership routine: rise at 5am, exercise before sunrise, at your desk by 7am, and basically live like a monk. This is (apparently) the secret to productivity, efficiency and ultimately, successful leadership. But what if the fundamental realities of your family life or values make anything approaching that a virtual impossibility?! Are your leadership ambitions a false hope? Karen will share her experiences of leadership over the last 20 years, spanning sectors, continents, political systems and cultures.

Dr Karen Hussey Deputy Director-General, Environmental Policy and Programs Department of Environment and Science



AFTERNOON TEA BREAK 3:40 - 3:55

HEALTHY LEADER, HEALTHY TEAMS - CREATING A COACHING CULTURE EXPERT COMMENTARY 3:55 - 4:40

For teams to be engaged and perform at a high level, they must be comfortable asking questions and showing vulnerability. In this session, expert leadership coach, Dr Fran Finn, will share the importance of engaging in coaching conversations and supporting a coaching culture within the workplace. Learn how being your best, genuine self at work and encouraging a coaching approach, helps to facilitate a healthy team.

Dr Fran Finn Executive & Leadership Coach and Leadership Development Consultant Millennium Outsourcing

ACTION PLANNING FOR DAY TWO

9:00 - 9:10

Welcome back for day two - there's a lot to digest from our amazing speakers and action modules so far!

Recap the key learnings and takeaways from day one, and prep an action plan to maximise your event experience over our jam-packed second day!

MENTORSHIP - THE ROADMAP TO ACHIEVING YOUR GOALS

KEYNOTE

9:10 - 10:00

By building a culture of mentorship, we can inspire and be inspired by a strong support network. Having a mentor can elevate your professional capabilities and help you to achieve your career goals with confidence. To be an empowering mentor yourself, you must leverage your knowledge and communicate as your authentic self. Dr Karen Hooper will reflect on her career journey and the importance of mentorship for women, especially in male-dominated fields such as economics and economic policy.

Dr Karen Hooper

Productivity Commissioner
Queensland Treasury



TAKING POSITIVE RISKS TO PROGRESS YOUR CAREER

CASE STUDY

10:00 - 10:50

Although the unknown can be daunting, leaders must have the courage to put themselves out there and take risks in order to achieve their goals. Join Graeme Bolton as he shares his dynamic career story; beginning in the private sector, leading major regulatory reforms, and spending five years in the Middle East where he was responsible for the delivery of Qatar's national growth and development strategy, strategic planning for the new metropolitan rail network and precinct, and legacy planning for the 2022 FIFA World Cup. Learn how you can take positive risks, step up in your career, and be a leader of change in a challenging environment.

Graeme Bolton

Deputy Director-General, Fisheries and Forestry
Department of Agriculture and Fisheries



MORNING TEA BREAK

10:50 - 11:10

GET OUT OF YOUR COMFORT ZONE AND GO FOR GOLD!

CASE STUDY

11:10 - 12:00

Leading a high-performing team to success can be a bit like training a team of world-class athletes for Olympic victory, it takes discipline, determination and the grit to push yourself beyond your comfort zone. Before joining Queensland's Olympic road to gold in 2032, Chelsea Warr was the former director of performance with UK Sport, and a key figure behind Great Britain's success in London 2012 and Rio 2016. In this session, Chelsea delves into her experience leading high-performance sporting teams around the globe and shares how you can lead your own team to excellence.

Chelsea Warr

Chief Executive Officer
Queensland Academy of Sport,
Department of Tourism, Innovation and Sport



BEYOND 50/50 - UNCONSCIOUS BIAS AND THE UNTOLD STORY OF STATISTICS

PANEL

12:00 - 12:50

Women's leadership is a big priority for the Queensland government, and as of 2021 over 50% of leaders in the QPS are women. So why is it that existing and emerging women leaders still report feeling like they are working in a male-dominated

environment? The stats alone don't tell the whole story. In order to truly create an inclusive work culture, we must address persistent, embedded stereotypes and navigate unconscious biases - including our own. Join our panel of dynamic leaders as they discuss the state of women's leadership in the QPS, how to combat your own unconscious bias, and how you can facilitate an inclusive work environment as a leader in the public sector.

Charysse Pond APM Assistant Commissioner,
People Capability Command
Queensland Police Service



Graeme Bolton

Deputy Director-General, Fisheries and Forestry
Department of Agriculture and Fisheries



Shelley Nowlan A/Assistant Deputy
Director-General, Clinical Excellence Queensland
Queensland Health



Sarah Dixon

Executive General Manager, SEQ Assets
Queensland Rail



Kim Bryan

People and Culture Manager
Logan City Council



LUNCH BREAK

12:50 - 1:50

POLITICS AND PRIORITIES - MANAGING UP IN THE PUBLIC SECTOR

CASE STUDY

1:50 - 2:40

As an emerging leader in the Queensland public sector, it is vital to reformulate your sphere of influence and understand the complex network of relationships that impact your ability to lead. It's important to not only learn how to manage your own teams, but also how to manage up and effectively communicate to gain buy-in. Allannah draws on her own career experience and shares insights into creating your own opportunities to step up.

Allannah Trail

Assistant Commissioner, Service Delivery
Support and Improvement
Australian Taxation Office



TRAIN YOUR BRAIN TO BUILD RESILIENCE

EXPERT COMMENTARY

2:40 - 3:30

Resilient leadership requires flexibility, adaptability, and a fearless mindset. You'll have to manage multiple priorities, drive efficiency and improve productivity while coping with setbacks and remaining motivated in the face of adversity. In this session, Nicole van Hattem will provide you with the tools to develop a change mindset and build resilience against volatility.

Nicole van Hattem

Business Success Coach

Hot & Healthy in Business

AFTERNOON TEA BREAK

3:30 - 3:50

CLOSING ROUNDTABLE

3:50 - 4:30

We wrap up our two days of insight and inspiration with this interactive roundtable session. This is your chance to table any topic or trend for a final group discussion. Network with your peers, reflect on your journey so far and create an action plan to carry you forward!

Ale Wiecek

Founder and Chief Empathy Officer
Sqr One

PLUS TWO WORKSHOPS!

Plus two separately bookable interactive workshops before & after the event



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QLD WOMEN IN LEADERSHIP WORKSHOP

Transformations in the Queensland Public Sector have unlocked new and exciting opportunities for emerging women leaders to step up into senior executive roles. To successfully navigate this complex and ever-changing environment, leaders must possess keen insight into the internal and external challenges facing the sector, but also a clear understanding of themselves and the impact they have within their team, as well as the broader organisation.

Aspiring leaders in this environment must display reflective thinking, self-awareness, planning and strategy, but also the confidence and courage to put themselves forward for new opportunities and challenges. Successful leaders understand the importance of taking their career progression into their own hands, strategically driving their own advancement.

This workshop will equip you with the tools and practical knowledge to build confidence in your leadership abilities and best position yourself to advance your career to senior levels.

DAY ONE | 17 FEBRUARY

Leading through rapid change

- ▶ The VUCA environment (Volatile, Uncertain, Complex, Ambiguous)
- ▶ Challenges in a VUCA world
- ▶ The role of the leader in VUCA organisations
- ▶ Key differences between management and leadership

Understanding organisational complexity

- ▶ Distinguish types of complexity (imposed, inherent, designed and dysfunctional) and their characteristics
- ▶ How do effective leaders promote performance in complex settings?
- ▶ Leading a team and developing people

Understanding managerial and leadership shifts

- ▶ Collaborative knowledge generation and sense-making
- ▶ Dealing with difficult people
- ▶ The role of the leader in helping staff cope with VUCA challenges

Maximise culture and performance

- ▶ What does 'good' culture look like in the new environment
- ▶ The innovation challenge - Where are we now, and how do we get to 'good'?
- ▶ Self-assessment - Strengths to build on, and strengths to build

EXPERT FACILITATOR

Alison Jardie
Director
Leadership Evolution

DAY TWO | 18 FEBRUARY

Discover fundamental leadership capabilities

- ▶ Capabilities, attributes, and skills of an influential leader
- ▶ Develop personal worth, power, and responsibility
- ▶ Embrace complexity, uncertainty and diversity

Maintain resilience and authenticity through difficult times

- ▶ Techniques to maintain resilience
- ▶ Being an authentic leader
- ▶ Practice and maintain integrity as a leader

Leading with Emotional Intelligence (EQ)

- ▶ Evaluate your EQ level and identify opportunities for further growth and development
- ▶ Understand your EQ and its impact on the way you are perceived as a leader
- ▶ Leverage your EQ in the workplace
- ▶ Embrace qualities of empathy to become a better leader

Understand your own leadership style

- ▶ Build self-awareness of leadership traits and how they align with organisational goals
- ▶ Recognise demands of leadership and the expectations of the organisation
- ▶ Understand the expectations of team members and direct reports
- ▶ Develop a personal leadership plan

6th QLD Public Sector Women's Leadership Summit

14 - 18 February 2022

Brisbane

Booking Form

Event Reference: QWL0222A - B
Priority Code: I



Registration Information

Organisation Name

Address

Suburb

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Booking Contact Information

Title

Full Name

Position

Email

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Delegate Information

#	Title	Full Name or TBA	Position	Email	Attendance Date/s
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Qty	5 Days	4 Days	3 Days	2 Days	1 Day Workshop
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Discounted off standard rates : **Save up to \$800** **Save up to \$500** **Save up to \$300** **Save up to \$150** All prices listed in Australian Dollars

Group Discounts Available:

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Members of supporting organisations receive a special 10% discount off standard rates!

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Payment is required prior to attending this event

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